

Bio-Rad is looking for its site in Cressier (Fribourg) for a

BIO-RAD

Application Specialist

Bio-Rad is an innovative company and thanks to its laboratory diagnostic systems world leader in the field of blood group serology.

Your tasks

- You provide application support to our affiliates and distributors.
- You resolve customer concerns and inquiries regarding instrument and software applications and escalate them to the appropriate departments within the organization, if necessary.
- You design, organize and conduct internal and external application training courses for instruments and software in English.
- You perform “Train the Trainer” courses for Field Application Specialists.
- You participate in project meetings.
- You create and verify application information, e.g. Newsletter, before it is officially communicated.

Your profile

- You have an education as a biomedical or laboratory technician.
- Ideally, you already have experience in supporting medical technology and laboratory systems.
- You have basic knowledge in immunohematology .
- You have very good oral and written English language skills; any other language is a plus.
- Ideally, you already have experience in conducting training courses in English.
- You possess a team-oriented, independent and motivated work ethic and enjoy shifting challenges; you possess a high sense of responsibility and have a “problem-solving” attitude.

Our company is involved in the supply of high-quality products and services intended for diagnostic laboratories. Independence, innovation and commitment are the fundamental values that permeate our company culture, as well as a strong orientation towards our customers and a multicultural environment.

If you feel attracted to this unique opportunity and you would like to take on new challenges, we would like to get to know you. Please forward your complete application dossier (application letter, CV, copies of work certificates and diplomas/degrees, etc.) to the address given in the advertisement.

Bio-Rad Laboratories

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